

General Terms and Conditions

Unframed Art Gallery

Stationsstraat 37, 5751 HB Deurne, the Netherlands

Phonenumber: +31 6 22 55 50 15 (14:00 – 20:00)

E-mail: info@unframed-art-gallery.com

Chamber of Commerce Number: 84377917

VAT Identification Number: NL003954723B67

Article 1 – Definitions

In these Terms and Conditions, the following definitions apply:

- "Gallery" refers to Unframed Art Gallery, the natural person or corporation offering art products for sale.
- "Consumer" refers to the natural person not acting on behalf of a company or profession, entering a distance agreement with the Gallery.
- "Artwork" refers to unique paintings created by graffiti artists, offered for sale by the Gallery.
- "Day" refers to a calendar day.

Article 2 – Corporate Identity

- **Name:** Unframed Art Gallery
- **Address:** Stationsstraat 37, 5751 HB Deurne
- **Contact:** Phonenumber: +31 6 22 55 50 15 (14:00 – 20:00), E-mail: info@unframed-art-gallery.com
- **Chamber of Commerce Number:** 84377917
- **VAT Identification Number:** NL003954723B67

Article 3 – Applicability

1. These general terms and conditions apply to all offers and agreements between the Gallery and the consumer.
2. The consumer will be provided with these terms and conditions prior to concluding a distance agreement. If not reasonably possible, the consumer will be informed of the terms' availability and provided with a copy upon request.

Article 4 – Offer

1. All offers by the Gallery are non-binding and subject to availability.
2. Each offer includes clear information about the Artwork, pricing, delivery costs, and payment methods.
3. The Gallery ensures that the images and descriptions of the Artworks are accurate representations.

Article 5 – Agreement

1. The agreement is concluded when the consumer accepts the offer and meets any specified conditions.
2. The consumer will receive an electronic confirmation upon agreement acceptance.

Article 6 – Right of Withdrawal

1. The consumer has the right to withdraw from the agreement within 14 days of receiving the Artwork.
2. The consumer must handle the Artwork carefully during the withdrawal period and may only unpack or use it to assess whether to keep it.
3. To execute the right of withdrawal, the consumer must follow the Gallery's provided instructions.

Article 7 – Withdrawal Costs

1. If the consumer exercises the right of withdrawal, they will be responsible for returning the Artwork.
2. The Gallery will refund the purchase amount within 14 days after the Artwork is returned.

Article 8 – Exclusion Right of Withdrawal

1. The right of withdrawal does not apply to custom-made Artworks or Artworks that are unfit for return due to their nature.

Article 9 – Pricing

1. All prices are inclusive of taxes and any other applicable charges.
2. Prices may vary for international shipping based on location and size of the Artwork.

Article 10 – Delivery

1. The Gallery will make every effort to deliver Artworks within 30 days of order confirmation.
2. Delivery costs will be clearly indicated during the ordering process.
3. The risk of damage or loss of Artworks rests with the Gallery until delivery to the consumer.
4. If an Artwork is damaged upon receipt, the consumer must notify the Gallery within three days via email at info@unframed-art-gallery.com.